

CAMPING CASTANHADA – INTERNAL RULES

1. Conditions of access and stay

In order to be allowed to enter and stay on the campsite, you must have been authorized by the person in charge or his representative who have the obligation to watch over the good running of the campsite along with respect of the present Internal Rules.

Any client staying on the campsite commits to accepting the terms of these Internal Rules.

It is forbidden to elect domicile on the campsite.

2. Police formalities

Any person wishing to stay on the campsite must firstly report to the Reception desk with his identity papers and will in the Police requirements.

Unaccompanied minors will not be admitted. All persons taking part in the stay must be mentioned on the Police form. According to the Article R.611-35 concerning the entrance of foreigners and asylum seekers, the Administrator is obliged to ask the foreign client to fill-in and sign, upon arrival, an individual police form. This should include :

1. First names and surname
2. Date and place of birth
3. Nationality
4. Usual address

3. Installation

Camping equipment must be installed on the correct plot according to the Administrator's indications.

The installation must be in a correct state and should be dismantled easily. Mobile homes and caravans must remain road-worthy (wheels, tires, traction bars...)

Each plot may only be used by a single installation and only one vehicle may be parked there, without prior authorization. The number of persons in a chalet, mobile home or tent may not be above the manufacturer's specifications. Camp/caravan plots can only accommodate 6 persons maxi. Should these rules not be respected, the campsite owners reserve the right to have the installations dismantled.

4. Reception opening hours

Open from 9h00 to 12h00 and from 14h30 to 19h00. These opening hours may be modified depending on the campsite attendance and the organization.

Information concerning campsite facilities and services, local shops, tourist attractions and so on can be obtained from the Reception.

Claims forms may also be obtained.

5. Visibility

The present Internal Rules are on view at the entrance to the campsite and at Reception.

A copy can be provided on request.

As far as classified campsites are concerned, the classification category (tourism or leisure) and the number of plots are also visible.

The price of various services offered by the campsite can be consulted at Reception.

6. Campsite fees

The fees are paid at Reception. Their amount is fixed according to the current season's tariffs. They are due according to the number of nights passed on the campsite. All persons wishing to stay on the campsite must pay the campsite fees prior to installing their accommodation.

7. Departure procedures

Clients are requested to inform Reception of their departure at least the day before. Clients intending to leave before Reception opening time must pay any outstanding charges the day before.

8. Noise disturbances and silence

Clients are requested to avoid noise and discussions that may disturb their neighbours. Disturbances of any kind (loud radios, TV, musical instruments, vehicles) must be avoided. Adjust appliances accordingly. Car doors and boots should be closed discretely. The campsite owner will implement times at which total silence will be requested.

9. Dogs and other animals

Number of animals by camp plot/accommodation:

- 1 if over 10kg
- 2 if under 10kg

Dog and cat owners must provide obligatory vaccination certificates upon their arrival.

Animals will only be admitted if calm and if the present no danger for other clients. They must be declared at Reception. However, category 1 and 2 dogs, plus dogs of the following races (Japanese Akita, Napolitain Mastiff) are forbidden on the campsite.

Dogs and other animals must not be left to roam free and must be kept on lead. Any animal roaming on the campsite will be taken to the nearest rescue centre. They must not be left alone on the campsite, even indoors, in their owner's absence. The latter are legally responsible.

Owners must pick up and dispose of their animal's excrements. Dog walking must be done at the exterior of the campsite, away from the boules area and campsite borders. All excrements should be disposed of as above.

10. Visitors

Prior authorization must be requested from the campsite management and visitors remain under client's responsibility. They must present themselves at Reception with formal ID. A visitor's fee is applicable as the visitors may use the campsite's facilities and services. The price is posted at the campsite entrance as well as at

Reception. Visitors' vehicles are forbidden on the campsite.

11. Traffic and parking

Within the campsite all vehicles must respect the speed limit. The Highway Code applies and all drivers must be able to provide a valid driving license.

Speed limit : 10km/hr maximum

Traffic forbidden from 22hr to 7hr

Unregistered motor vehicles, used to transport people, are prohibited within the campsite. This rule does not apply to SARL JEANGCO's vehicles. Only vehicles belonging to campsite clients may access the campsite. Parking on camp plots is strictly forbidden unless a parking space has been specifically provided in this area. Parked cars must not hinder traffic or prevent new clients from installing their tents/caravans. Only one vehicle is allowed per plot.

12. Damage and deterioration, visual aspect

All clients are expected not to do anything which could harm the cleanliness, hygiene and visual aspect of the campsite and its facilities, in particular the sanitary block. The client will be held responsible for any damage or deterioration done by himself, his family/group members or visitors. It is forbidden to throw waste water on the floor or in the drainage channels. Clients must throw waste water into the specifically designed installations and domestic washing should only be done in designated places.

Garbage, rubbish of any nature, paper, should be placed in the rubbish bins and containers provided. No fires are permitted.

Washing up is only allowed in the sinks provided.

Washing cars is prohibited. No objects should be thrown into waste pipes which could obstruct them. Any repair work will be billed to the client.

Clients are not allowed to wash their animals on the campsite. Hanging washing out to dry is allowed in the specific area. It is permitted until 10am near the accommodation, as long as it is discreet and does not bother the neighbours. It must not be hung from trees.

Plantations and flower beds must be respected.

It is forbidden to plant nails in trees, cut branches or plant anything.

Clients are not allowed to close off their plot by personal means, nor to dig holes. Any repairs needed on damages plantations, fencing, land or facilities belonging to the campsite will be invoiced to their author.

The plot used during the stay must be kept in good condition as found on arrival.

Open fires (wood, charcoal, etc) are strictly forbidden. Gas burners must be kept in good condition and not used in a dangerous manner.

In case of fire, immediately inform the management. Extinguishers on the campsite are to be used. Any person caught vandalizing an extinguisher will be expelled.

All the self-catering accommodation are equipped with a 1kg powder extinguisher which is tested annually. They are kept in a visible place inside the accommodation.

A first-aid kit is available at Reception.

b) **Theft**

Campsite management is responsible for object held at Reception and has a general obligation to watch over the campsite. The camper has responsibility for his own belongings and must inform management of anything suspicious. Clients are asked to look after their equipment as usual.

c) **Various**

It is forbidden to bring firearms or other dangerous items (incl. fireworks) onto the campsite.

It is forbidden to open the electrical boxes or mains water tap boxes.

Washing machines and all other domestic appliances must not be brought onto camp plots or onto accommodation terraces.

14. Games

No violent or disruptive games are allowed around the living areas. Children should be kept under parents' surveillance.

15. Caravan wintering

Only authorized equipment may be left on site and a fee will be due for this service.

16. Insurance

Each client must present proof of Civil Responsibility insurance upon arrival

17. Breaking the rules

Should a client disrupt another client's stay or not respect the present rules, the management can, either verbally or in writing, if he judges necessary, give the client formal notice to cease his disruptive behavior. In case of failure to comply, the management can cancel the contract and evict the client. The police force may be called in in case of penal infraction.

Date

Name

Client's signature proceeded by "read and approved"

13. Security

a) **Fires**